

Rejection of Incomplete Merchant Mariner Credential (MMC) Applications During Initial Screening

The National Maritime Center (NMC) will begin rejecting incomplete merchant mariner credential (MMC) application submissions during initial screening beginning December 1, 2024. MMC application submissions that are incomplete due to missing the following required items will be rejected:

- a <u>complete CG-719B</u> on the current version of the <u>form</u>
- evidence the applicant holds or has applied for a <u>TWIC</u> card
- evidence of payment of the required evaluation <u>fee</u> (use of <u>pay.gov</u> is the preferred method of fee payment)
- evidence of satisfying applicable <u>drug testing requirements</u>.

If an application package is found to be missing any of these items during initial screening, the applicant will be e-mailed a Notice of Rejected Incomplete Application indicating what is missing (see page 2 of this announcement for a sample notice). If the original submission is rejected, the applicant will have to resubmit the entire application package and include the missing item(s). The documentation in the application submission will not be retained by the NMC or returned to the applicant. Guidance on how to complete an MMC application can be found on the <u>NMC website</u>.

If submitting via regular mail or other courier service (FedEx, UPS, etc.), please retain a copy of your submission including all original documents.

Should you have any questions, please contact the NMC Customer Service Center by using the <u>NMC online chat system</u>, by e-mailing <u>IASKNMC@uscg.mil</u>, or by calling 1-888-IASKNMC (427-5662).

Sincerely,

/B. W. Clare/

Captain, U.S. Coast Guard Commanding Officer

NOTICE OF REJECTED INCOMPLETE APPLICATION

MARINER REF #:

MARINER NAME:

Your application package has been rejected during initial screening.

Please resubmit your FULL application to <u>MMCApplications@uscg.mil</u> and include the missing items indicated below.

The National Maritime Center does not retain or return items submitted in a rejected application package.

<u>No Evidence of</u> <u>Holding or Applying for a</u> <u>Valid TWIC</u>	Please submit one of the following as proof of your application for a <u>TWIC</u> :
	TWIC application receipt
	TWIC exemption statement
	• TIM #
<u>719B Cannot be</u> <u>Processed</u>	Your <u>719B</u> will not be processed for one or more of the following reasons:
	Signature missing on page 4
	Cannot determine credentials requested in Section II
	Check National Driver Registry (NDR) box on page 4
	Oath missing or incorrect
	Obsolete form
	Missing affidavit for duplicate
	Other: See notes below
No Evidence of Satisfying Applicable Drug Testing Requirements	Your <u>drug test</u> is not valid for one or more of the following reasons:
	Missing DOT 5 Panel drug test
	Result is negative dilute
	Non-Substance Abuse and Mental Health Services Administration (SAMHSA)-approved lab
	Medical Review Officer (MRO) not certified
	Drug test/employer letter older than 185 days
	Other: See notes below
Missing Evaluation Fee	Please submit a <u>pay.gov</u> receipt as proof of payment for your <u>evaluation fee</u> .
<u>Missing 719C or</u> Equivalent Statement	Your application indicates a <u>conviction</u> in Section 3, which requires one or more of the following:
	Missing <u>719C</u> or written conviction statement
	Missing dangerous drug statement
NOTES:	